



JM LIGNER &lt;jmichel.ligner@gmail.com&gt;

**RE: transfert from airport #3383880430**

1 message

Mayshiya Cheephat &lt;Mayshiya.Cheephat@hilton.com&gt;

31 janvier 2026 à 14:22

À : "jmichel.ligner@gmail.com" &lt;jmichel.ligner@gmail.com&gt;

Cc : BKKHI DM &lt;BKKHI\_DM@hilton.com&gt;, prachaya changkong &lt;prachaya.changkong@hilton.com&gt;, Liam Sayan &lt;gm.limosunisa@gmail.com&gt;

Dear Mr. Ligner,

Warm greeting from concierge Millennium Hilton Bangkok.

First we are pleased to confirm your hotel limousine service as below for your reference:

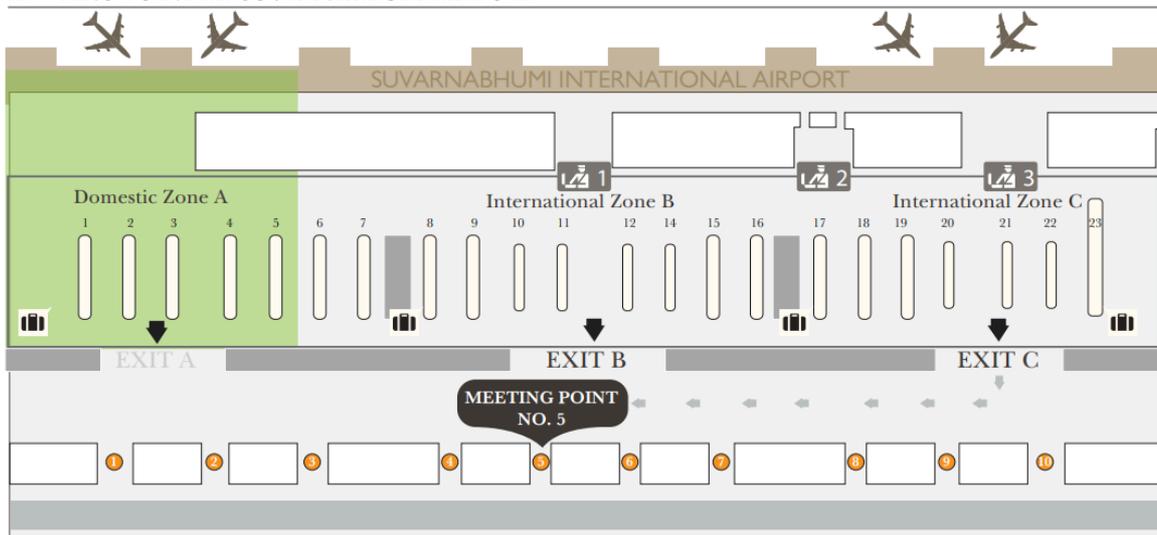
**CONFIRMATION DETAILS:**

<b>Guest name</b>	Mr. Jean-Michel Ligner      2 persons	<b>Confirmation no.</b>	3383880430
<b>Arrival Date</b>	11 <sup>th</sup> February 2026		
<b>Arrival Flight</b>	AF196 ETA: 07:30 hrs.		
<b>Airport transfer Type</b>	Mercedes Benz Vito		
<b>Payment</b>	4,000 THB net per car per way to guest room account		

*Please note: Our official check-in time is 15:00 hrs. If you arrive earlier, your room may not yet be available. We appreciate your kind understanding.*

**AIRPORT DIRECTIONS:** (International flight at Suvarnabhumi Airport)

- After passing baggage claim and custom clearance, please proceed to arrival hall, using **EXIT B**.
- The meeting point for hotel representative is at **Gate 5 (inside the terminal)**
- Our Airport Representative will stand by at the hotel representative area **with Millennium Hilton Bangkok Signage**.
- Our Airport Representative will escort you to our limousine transfer.
- If you have difficulty locating our airport representative or require urgent assistance, such as a last-minute flight delay, please contact us via:
  - **Chat: Chat with Us**
  - **Phone: +66 2442 2000**
  - **Email: BKKHI\_DM@hilton.com**



**Remarks:** A complimentary waiting period of 1 hour is provided after the official flight landing time. If you are obtaining a visa on arrival or experiencing delays with luggage claims, please contact the hotel immediately to avoid additional charges or a no-show fee.

**Cancellation Policy:** Please note that our cancellation policy requires notice at least 24 hours before the scheduled flight arrival or departure time for limousine transfers. A 50% charge will apply to all vehicles if a cancellation or amendment is made less than 3 hours before the scheduled transfer time, or in the event of a no-show.

Second we do provide the private tour including English-speaking guide, transportation and tickets. Kindly scan QR code below for the private tours that we do offer. The booking is required minimum one day in advanced. If the booking is required, kindly let us know the program, number of persons and date via this email.



**Cancellation Policy:**

- Cancel 12 hours or more before pick up time, free of charge.
- Cancel within 12 hours before pick up time, charge 50%.
- No show, charge 100% from the tour price.

**Child Policy**

- Infant (0-4 years): free of charge
- Child (5-11 years): charge 50% from the tour price
- Child (over 12 years / over 130cm.): as adult price

**Remark:** Please prepare copy of your passport or photo to apply for tour insurance, Dress code: No Shorts, No Sleeveless shirt to visit Grand Palace

Best Regards,

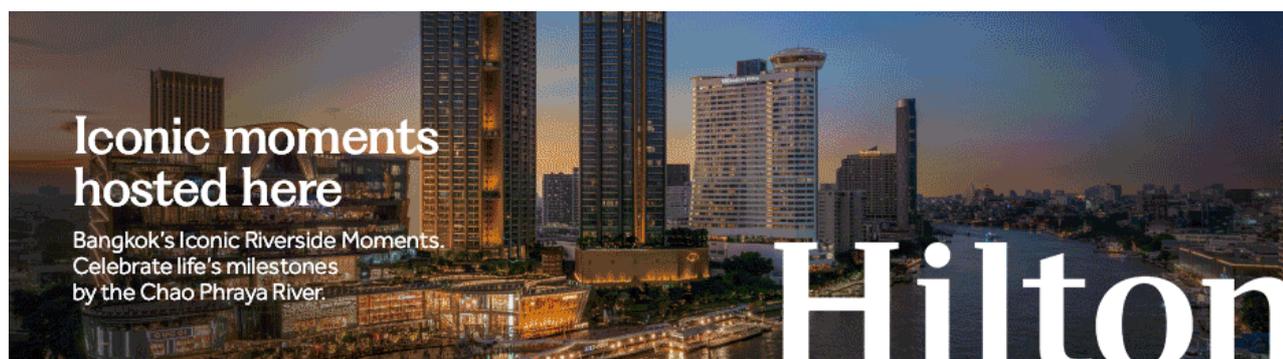
**Anawat Mongkol**

Concierge Officer

**Millennium Hilton Bangkok****D:** +66 2442 2035**F:** +66 2442 2020

123 Charoennakorn Road, Klongsan, Bangkok, 10600

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**From:** JM LIGNER <jmichel.ligner@gmail.com>**Sent:** Saturday, January 31, 2026 19:40**To:** BKKHI DM <BKKHI\_DM@hilton.com>**Subject:** transfert from airport

Hello,

Please find the requested information below:

- Flight number: AF196
- Flight arrival time: ETA 07:30
- Car option: Mercedes Benz Vito (Van) at THB 4,000 net
- Credit card number: 4972 0298 0035 8686
- Expiry date: 09/29

Additionally, could you recommend any tour operators or activity providers for visiting Bangkok? We would greatly appreciate your suggestions.

Thank you for your assistance.

Best regards

Jean-Michel LIGNER