



JM LIGNER &lt;jmichel.ligner@gmail.com&gt;

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**Re: Reservation M LIGNER (BOOKING)**

1 message

**Reservations- Cross Chiang Mai Riverside** <STAY@crosschiangmairiverside.com>

2 février 2026 à 12:21

À : JM LIGNER &lt;jmichel.ligner@gmail.com&gt;

Cc : Info - Cross Chiang Mai Riverside &lt;info.cmr@crosshotels.com&gt;, Front Office Manager - CMR &lt;fo.cmr@crosshotels.com&gt;

Dear Mr. Jean Michel Ligner,

Thank you very much for your confirmation and for sharing your inquiry details with us.

We are pleased to confirm your **private airport transfer** with the following details:

- **Date:** Friday, 13 February 2026
- **Flight:** DD126 from Bangkok
- **Arrival Time:** 11.00 AM
- **Passengers:** 4 persons (Mr. Jean Michel Ligner)

Upon arrival at Chiang Mai International Airport, our airport representative will be waiting to greet you at the arrival hall with a **welcome sign bearing the Cross logo**.Please kindly note that the arrival transfer charge of **THB 1,200 net** per vehicle will be added to your hotel bill and settled at the hotel.

We truly look forward to welcoming you and ensuring a relaxing and memorable stay at Cross Chiang Mai Riverside.

Should you require any further assistance or information, please do not hesitate to contact us at your earliest convenience.

Best Regards,

Suchada Sommak

Reservation Supervisor

**Cross Chiang Mai Riverside**

T +66 53 931 999

F +66 53 931 998

E STAY@crosschiangmairiverside.com

W [crosschiangmairiverside.com](http://crosschiangmairiverside.com)-----  
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On Mon, Feb 2, 2026 at 5:04 PM JM LIGNER <jmichel.ligner@gmail.com> wrote:

Dear Suchada Sommak

thank you very much for your email.

I confirm the transfer from Airport to the hotel for people.

Please find herewith our details

**Chiang Mai Airport on February 13 at 11:00 AM on flight DD126 from Bangkok**

Would you be kind enough to confirm and book for us.

Très Cordialement

Jean-Michel LIGNER

Le lun. 2 févr. 2026 à 04:38, Reservations- Cross Chiang Mai Riverside <STAY@crosschiangmairiverside.com> a écrit :

Dear Mr. Jean Michel Ligner,

Warm greetings from Cross Chiang Mai Riverside!

Thank you very much for choosing to stay with us. We are delighted to reconfirm your reservation as below:

**Guest Name:** Mr. Jean Michel Ligner; 4 persons

**Stay Dates:** 13-15 February 2026, (02 Nights)

**Room Type:** 1 River View Suite and 1 Grand Suite River View

**Total Room:** 2 rooms

**Inclusions:** Daily breakfast for 2 persons per room per night, Wi-Fi, and welcome drinks

For a smooth check-in process, may we kindly ask you to provide your **companion's name** (if applicable)?

Regarding your inquiry for airport transfer service, we are pleased to offer a **private airport transfer service** available between **07:00–22:00 hrs**, as follows:

- THB 700 net per way for 1–3 people
- THB 1,200 net per way for 4–6 people

Transfers require **at least 48 hours' advance booking**, and the amount will be **charged directly to your hotel bill upon arrival**.

If you prefer to arrange your own transportation, please kindly let us know your **arrival details** for our record.

For **sightseeing activities and excursions**, our team would be pleased to assist with arrangements through our selected partner tour agencies. Should you require further details or wish to make a reservation, please feel free to

contact us at [info@crosschiangmairiverside.com](mailto:info@crosschiangmairiverside.com). Our team will be more than happy to provide personalized recommendations to enhance your stay.

**Check-in / Check-out:**

Our official **check-in time is 15:00 hrs**, and **check-out time is 11:00 hrs**.

To guarantee early arrival, we recommend **pre-registering from the night before** with a one-night charge.

Should you have any **special requests or room preferences** (such as bed type, floor level, or view), please feel free to inform us in advance. All requests are subject to hotel availability upon arrival, but our team will do our utmost to accommodate them.

Lastly, please advise us if you or your companions have any **dietary requirements or food allergies**, so our culinary team can make the necessary arrangements.

We truly look forward to welcoming you and ensuring a relaxing and memorable stay at Cross Chiang Mai Riverside.

Should you require any further assistance or information, please do not hesitate to contact us at your earliest convenience.

Best Regards,

Suchada Sommak

Reservation Supervisor

**Cross Chiang Mai Riverside**

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On Sat, Jan 31, 2026 at 10:10 PM JM LIGNER <[jmichel.ligner@gmail.com](mailto:jmichel.ligner@gmail.com)> wrote:

**Hello,**

We will be arriving at **Chiang Mai Airport on February 13 at 11:00 AM** on flight **DD126 from Bangkok**, departing at 9:45 AM.

We would like to arrange transportation from the airport to the hotel. We are a family of four.

Could you please let us know if this can be organized?

We would also like to know whether the hotel offers sightseeing activities and excursions, or if we should book these through an external agency.

Thank you in advance for your assistance.

Kind regards,  
**Jean Michel Ligner**